

## Getting Started – Zap Helpdesk - Email to Case App

Step 1: Install Zap Helpdesk – Email to Case solution file in your Dynamics 365 CRM environment (from AppSource).

Step 2: Register license profile online to request trial. Browse to Settings >> Zap Apps >> Zap\_HD\_License, enter details and click register. Refer [licensing KB article](#) for more info. (refresh the page if licensing link does not show up in sitemap).

This will start the 15-day trial automatically.

Below are some useful resources that you can refer during trial:

App features page: <https://zapobjects.com/apps/zap-helpdesk/>

Blogs: [https://zapobjects.com/category/microsoftdynamics365\\_crm\\_helpdesk\\_emailtocase\\_app/](https://zapobjects.com/category/microsoftdynamics365_crm_helpdesk_emailtocase_app/)

Zap Knowledgebase: <http://support.zapobjects.com/>

Zap Online Store: <http://zapobjects.com/store/>

Feel free to email [support@zapobjects.com](mailto:support@zapobjects.com) if you have any questions or need demo.

## Other Zap Apps:

[Zap AutoNumber](#)

[Zap Email Parser](#)

[Zap Team Calendar](#)

[Zap Lead Qualify Without Opportunity](#) (free)

[Zap Attachment Viewer](#) (free)