

Quality Assurance



Business Objective

- To proactively monitor areas of high risk of failure for a product/service
- To optimize time and effort spent in resolving a defect across the testing life cycle



Benefit

- Prioritizing defects and improving Mean Time to Resolve (MTTR) accelerates time to go-to-market for the product
- Reduced costs of testing efforts



Expected Outputs

- Identify defects of high priority & high severity
- Faster resolution of defects
- Reduce rate of defect rejection

