D365 Customer Engagement

1-Wk Proof of Concept   Price | $5000

An evaluation engagement that sets up a trial instance of Dynamics 365 for Customer Engagement with your data.

This limited implementation is designed to evaluate if Dynamics 365 for Customer Engagement (Sales, Customer Service, Field Service, and Project Automation)) is right for your organization.

We set up the software with some of your sample data so you can see how the system will work for you.

This Proof of Concept implementation can be expanded to your production environment.

Deliverables ✉

- **Provisioning of Dynamics 365 Sales, Customer Service, Field Service and Project Service Modules**
- **Import of limited set of data**
- **Basic setup and configuration so that you can use the system to process test transactions and assess functionality for your needs.**
- **2 hours of training**

Agenda 🕐

Day 1 | Kick-Off meeting with you, review of your functional processes, and a discussion on licensing.

Day 2 | Provisioning of the Dynamics 365 environment and import of your sample data.

Day 3 | Initial walkthrough of Dynamics 365 and discussion on customizations and any special requirements from you.

Day 4 | Incorporation of customizations and special requirements into Dynamics 365.

Day 5 | Final walkthrough with you, POC closure, and planning of next steps.