

Coordinate care inside and outside of physical facilities

DXC Health360™

Care Coordination

Enable proactive patient engagement and personalized care inside and outside of care facilities.

Benefits

- Reduces number of acute care visits
- Lowers healthcare costs
- Improves patient outcomes
- Provides chronic disease management



As the healthcare industry continues the inevitable shift to value-based payment and accountable care, healthcare delivery organizations of all sizes have a renewed focus on the challenge of coordinating care outside of their physical facilities. That's where DXC Health360™ Care Coordination can help.

Leveraging mobile tools, Microsoft Dynamics 365 and electronic medical records (EMR) as a closed-loop care coordination platform, the module enables proactive patient engagement and personalized care inside and outside of care facilities, reducing the number of acute care visits, lowering healthcare costs and improving patient outcomes. Even more, DXC Health360™ Care Coordination includes embedded chronic disease management and post-discharge clinical guidelines from Dartmouth-Hitchcock to ensure care teams are armed with the best and most current evidence-based practice guidelines.

With Health360 Care Coordination you can:

Engage and plan

Use powerful analytics to segment your population and identify patients for proactive care planning and coordination. Engage individuals, incorporate preferences and personal goals with clinical and behavioral care protocols to create a collaborative personal care plan that is unique.

Monitor and coordinate

Monitor personal care plans based on any observable data – from EMRs, remote connected devices, patient reports, or service cases from a triage contact center. Care team members are alerted to gaps in care and can provide support and intervention in near real-time. Leverage fast healthcare interoperability resources (FHIR)-integration application

programming interfaces (APIs) to get information to and from your EMR, patient portal and personal mobile devices. Reduce unplanned or unpredictable acute care episodes and emergency department admissions.

Personalize and delight engagement

Each person's care plan informs the "next best action" for every care team member and service provider – creating a very personal care experience. Improve patient satisfaction and well-being while enabling care team members to help more people with an efficient, modern, SaaS care coordination platform.

About DXC Health360

DXC Health360 is a cloud-based, CRM-powered, population health management solution and enables providers and payers to personalize care experiences, ensure quality, lower costs and increase satisfaction and customer loyalty. Health360 is built on Microsoft Dynamics 365 and integrates machine learning, wearable technology, telehealth, Microsoft Azure™ and Cortana Analytics to provide a complete technology solution. Health360 is a new way to tackle population health – one person at a time.

In addition to Health360 Care Coordination, Health360 also includes the following modules:

- **DXC Health360 Engagement Center:**

Based on a foundational, person-centered data model, pre-configured for healthcare requirements allows you to focus on engaging patients in their own healthcare outcomes.

- **DXC Health360 Consumer**

Engagement: Attracts and engages consumers and patients in their own, personalized care experience.

- **DXC Health360 Consumer**

Experience: Personalizes every interaction with your health system, based on clinical, behavioral, situational and preferential data. With direct integration to the contact center, leverage embedded Telehealth Guidelines from Schmitt-Thompson Clinical Content.

- **DXC Health360 Care Network:**

Optimize your provider network with Physician Relationship Management, M&A pipeline management, onboarding, training and referral management.

About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit www.dxc.technology.