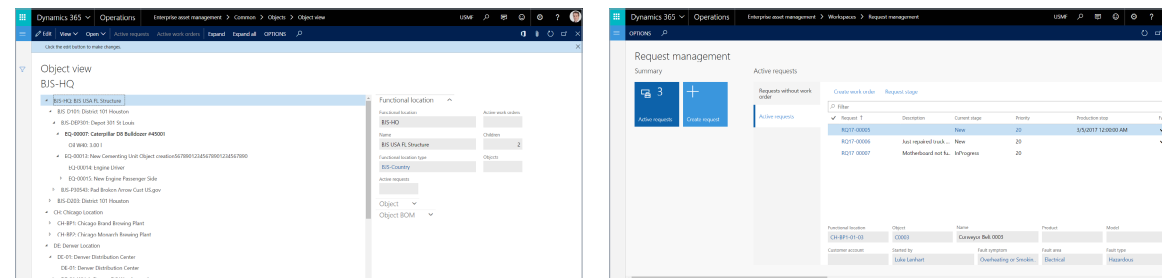


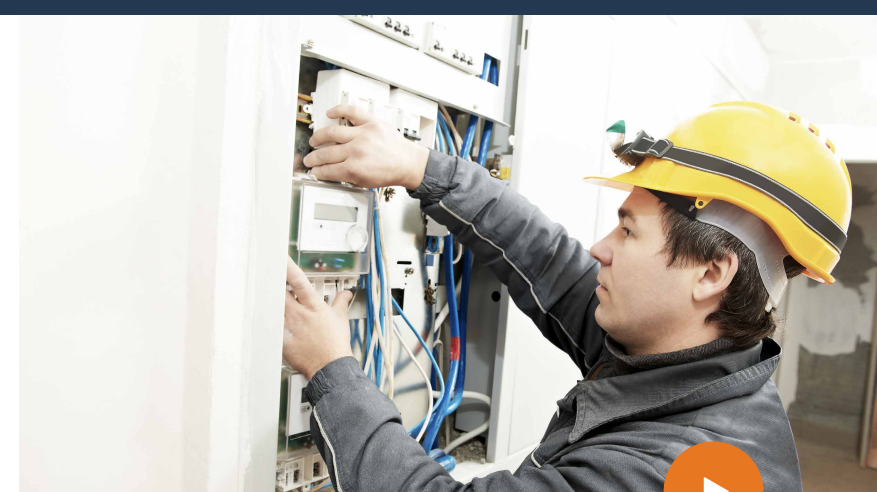
Asset Service Management for Microsoft Dynamics 365 for Operations

As service companies aim to become a full-service provider for asset lifecycles and strive to achieve a high level of customer satisfaction for the management and maintenance of equipment, facilities, and other assets, they need effective tools that enable them to turn asset management into a profitable activity—including warranties, spare parts, and cost-effective scheduling and dispatch for service calls.

To-Increase Asset Service Management provides all these capabilities and more, building on the Microsoft Dynamics 365 for Operations data model to provide advanced capabilities that integrate fully with your ERP and management infrastructure.



The solution's service capabilities ensure the longevity of equipment, facilities, and other assets, and enable companies to serve customers effectively with timely maintenance, upgrades, or replacements for the assets they have deployed



Benefits

- **Control asset data.**
Create hierarchies that prioritize maintenance for asset parts and maintain statistics that ensure objects are being managed appropriately.
- **Maximize contract revenues.**
Specify and execute on end-to-end payment processes and accurately define contract and warranty obligations, using forms and notifications that adapt to specific needs.
- **Increase customer satisfaction.**
Predefined, yet flexible workflows and automation cover all aspects of maintenance and repair.
- **Schedule maintenance to prevent outage.**
Schedule multiple dates for maintenance of different parts within one calendar and quickly view and adapt general timelines and specific dates.
- **Never run out of spare parts.**
Track spare parts and eliminate “disconnects” to optimize inventory levels based on real-time visibility and service process integration with general inventory management.