recursivelabs™

recursivelabs.io

VISUAL ENGAGEMENT PLATFORM

Improving Customer Relationships & Experiences
Through Interactive Visual Engagement

Realtime
Secure
No-Download
Cobrowse

Record
Archiving for
Compliance &
Training

Replay
Interactive
Application
Video

Reply
Integrated
Engagement
with Bots

Unmatched Security
with 1-click simplicity

Realtime is a live engagement tool including voice, video and cross-platform cobrowsing.

Use cobrowsing to see gains in agent utilization and revenue per call.

Store, Archive, & Retrieve
all client interactions

Record is a secure, on-demand solution to save all data for compliance and training.

Index and search all interactions to ensure consistency, compliance, and client satisfaction.

No Post Production
or downloads required

Replay allows you to create and share interactive videos internally, with customers, and on social channels.

Create engaging interactive videos to share anytime with a simple click.

Unlimited Video Streaming
supporting your bots

Reply allows you to quickly make videos using Replay to be dispatched as content from a bot.

Create better experiences, simplify bot deployment, and benefit from quicker call deflection.

KEY FEATURES

Designed for the most regulated industries.

Increase sales and improve customer satisfaction.

Private data never leaves host's device.

Integrate directly into leading call center and CRM tools.

OUR PARTNERS

salesforce Microsoft Dynamics™ zendesk® Genesys® amdocs desk