Database Management

Strengthening Managed Services Capabilities

Node4's Database Management Service lets you tap into the power of a team of experienced DBAs and next generation tools, allowing you to meet your strategic business goals without the frustration, cost, and time of managing the day-to-day database maintenance yourself.

Operating on a 24/7/365 basis, our multi-vendor DBA team is aligned to your business, ensuring your databases remain healthy, available and fully optimised.

Why do our customers rely on our Database Managed Services?

The availability and performance of a database is intrinsically linked to the applications used by employees and customers. Choosing to outsource the day-to-day management and maintenance of your database to specialists such as Node4 provides clear benefits not only in reduced risks and costs, but also in improving agility and overall quality of service.

What technologies do we support?

Building a database strategy

The role of a DBA is one of the most demanding in IT. The database is the heart of the company's biggest asset (its data) and it drives the performance of critical applications. The key tasks handled by a DBA involve database design, performance management, database availability, security, and backups.

The larger, more critical, and complex the environment, the more compelling Node4's Database Managed Service becomes.

Our Database Management solution takes you on a journey that starts with optimising and improving your current database investment. We listen to your needs and then we build a strategy together.

Key Benefits

✔	**24/7/365 support**
✔	**Improved uptime**
✔	**Reduced costs**
✔	**Improved performance**
✔	**Access to security cleared experts**
✔	**Multi-vendor support**
✔	**Meet changing demands**
✔	**Stop database sprawl**
✔	**Multi-platform expertise (Azure & AWS)**

For more information on Database Management or other products and services we offer please call our Sales Team today on 0845 123 2222 or email us at info@node4.co.uk

The Digital Engineers - What Makes Node4 Different?

Our People
Employing some of the UK's most talented database consultants, our business thrives on outstanding talent. The backbone of the business is an experienced management team that have worked together for 20+ years delivering database services.

Agile Flexibility
We appreciate our customers work in a more iterative environment and need real flexibility. As a result, we provide 30-day contracts and are committed to integrating with your team and processes.

Cloud Experience
Since 2008 our team have worked with some of Europe's largest cloud deployments. We understand the challenges and opportunities that can make or break the success of your project.

Passionate about DevOps
Working extensively with API's and Cloud platforms. DevOps is a key part of our ethos. This provides you with a responsive service and reduces the risk of human error.

Outcome Based Services
Pay for results. All our services are focused on providing mutual outcomes to our clients. Our unique service structure means what you pay is dictated by how good our results are.

Emerging Technology Focus
We understand that you require the right tool for the right job. One of our core values is to consistently review new database technologies, ensuring we can provide the best possible advice.

What's included within the Database Managed Service?

Service Feature	
Support Hours	24x7x365
Severity One Response Time	30 Mins
Customer On-Boarding	✔
24x7x365 Help Desk - Event & Incident Management	✔
Request Fulfilment	✔
Proactive Monitoring	✔
Performance Tuning	✔
DB Backup Management	✔
Patch Management	✔
Disaster Recovery Test Support	✔

Empowering business to do more

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