



Common Data Service for Microsoft Health

Accelerating the application of
Dynamics 365 for healthcare

Healthcare Common Data Model for Dynamics 365 based on FHIR Standards

Microsoft is making it easier for partners and customers to create new use cases and work flows without redefining healthcare data architecture. The FHIR-based model makes Dynamics 365 implementations for healthcare customers easier, quicker, and more secure.

- Areas like patient engagement and patient access that traditionally require clinical data no longer require extensive data exchange and integrations between EMR and CRM systems. The new model standardizes healthcare entities and guarantees an efficient CRM experience for provider organizations employing Microsoft Dynamics.
- Providers no longer need lengthy data architecture processes to manage business workflows and integrate with other systems.
- The model is based upon FHIR standards, is fully compliant with HIPAA, and uses HL7 integrations, making the solution fully secure and scalable.

Microsoft's Common Data Service provides two key views:

The **Care Team View** provides a connected view of the care team associated with a patient. It is expandable and can also be nested, allowing providers to view team compositions at a glance. The view also shows patient relationships such as family members.

The **Patient Timeline View** allows presentation of clinical and administrative information about a patient in chronological order. It also allows for filtered events and views, enabling providers to visualize information and make contextualized decisions.