



**ActivityTools** has been developed to simplify the CRM-internal handling of activities and emails by providing Microsoft Outlook-like visualization options and additional email-related functionalities.

## Main Functionalities

- Entity-related Activity Preview: Display all activities related to a CRM record (email, phone, task, service-activities, ect.)
- User-related Activity Preview: Display all activities from the current CRM user
- Included search- and grouping options
- Embed Activity Preview in: Entity-form, Form-menu, Dashboards and CRM sitemap

## Email Functionalities

- Signature-editor to design personal email-signatures
- Automatically insert personalized or default email-signatures to the email content
- Define a default sender (e.g. support / sales) for individual users

MS CRM	2015	2013	2011	4.0
online (RTW)	✓			
on-premise (RTM)	✓	✓	✓	✓
hosted (IFD)	✓	✓	✓	

The screenshot shows the ActivityTools interface within a Microsoft Dynamics CRM environment. The top navigation bar includes 'WORKPLACE' and 'MyActivities'. Below this, there are buttons for 'NEW ACTIVITY', 'NEW RECORD', 'IMPORT DATA', 'SMARTBAR DIALOG', and 'POWER SEARCH'. The main area is divided into two panes. The left pane shows a list of activities, grouped by time (e.g., 'THREE WEEKS AGO', 'LAST MONTH'). The right pane shows a detailed view of a selected activity, which is an email. The email header includes 'From: Max Mustermann', 'To: Christian Ternek', 'Subject: Supp&Maint Info Request', and 'CC: 1st Farm Credit Services, Josef Ternek'. The email body contains a message from the support team, including contact information and a promotion for a conference. The bottom of the email view shows 'Regarding: Christian Ternek', 'Status Reason: Draft', 'Created By: Michael Dohr', and 'Created On: 18Jun.15 12:50'.

## Pricing

	Price	Support & Maint *
„Normal“ license	\$ 50	\$ 17
„PerUser“ license (min 10)	\$ 100	\$ 34

\*Support & Maint for the first year included and after first year optional.