

Security

Keeping your ideas to yourself



Network Security

All paid MindMeister and MeisterTask accounts receive a 256-bit Secured Socket Layer (SSL) encrypted data transfer between the end user and the applications. Private mind maps/projects cannot be accessed by other people, nor indexed by search engines or robots, regardless of your account level. All of our systems are protected by multiple firewalls and special access control on the network level.



User Security

When you create maps/projects on MindMeister/MeisterTask they're private by default. You can make them public or share them if you choose. The maps/projects receive permissions assigned in the database. Likewise, any file you attach to a map/project inherits the same rights as the corresponding map/project. You can share maps/projects with other people or even the entire internet. You may revoke permissions or revert your project to private at any time.

You may restrict invitations, allowing only members of your licensed team or users from a specified email domain access to your project(s).



Application Security

We deploy widely-used and secure password and login techniques to validate access to our services, and offer broadly based permission options. The applications determine access privileges and display only maps/projects the user has permission to see. For further security, a user can set permissions so that some users may view specified maps but not edit them. Public maps, which can be viewed by anyone on the internet, may be additionally secured with a password. Access to maps/projects is restricted on the code level by a security mechanism that ensures that at all times access is protected and rights are only granted to trusted users.



Data Security

We backup your data on daily, weekly and bi-weekly rotations at multiple off-site locations to safeguard against an unforeseeable catastrophe.

As a user of the MindMeister Business plan you can regularly backup all mind maps to your company SSH FTP server. You have total control over data uploaded to your own secure servers.

All actions on maps/projects are recorded and can be viewed in MindMeister's history view i.e. MeisterTask's activity streams, allowing you to pinpoint exactly when changes were made and by whom.



- ★ **Tier III data center** in Germany, reliable & secure
- ★ **99.9% service uptime** on all paid accounts
- ★ **256-bit encryption** SSL on all data transfer
- ★ **24x7x365 monitoring** of entire server farm
- ★ **Fail-safe power supply** due to two independent location feedings
- ★ **Redundant 2Gbit connection** (Telefonica, KPN and LambdaNet)
- ★ **2-Factor Authentication** for extra security