



# CRM UPGRADE AUDIT

*1 WEEK ASSESSMENT*



In this workshop your leadership team will be joined by the Alithya business outcome experts. We will work together to define the strategy needed to drive your business outcomes and metrics to measure the success of your CRM initiative using the Dynamics 365 platform. Collaborating together you will walk away from this workshop knowing what to prioritize, and needed levers to drive your target business outcomes. Some prep work will be required prior to the workshop. Output after the workshop will be a defined list of target business outcomes, priorities, and needed metrics for a successful initiative.

# How Alithya is Helping Executives

Alithya is an award-winning Microsoft Dynamics partner, with over 14 global and national Microsoft awards. We help executives in industries like manufacturing and professional services improve their CRM initiatives with best practice driven business outcomes methodology. We also have unique adoption and training services to ensure your firm understands and embraces the latest technologies, ultimately providing improved levels of service for your customers.

Want to know more?

Schedule an Evaluation at (866) 420-7624