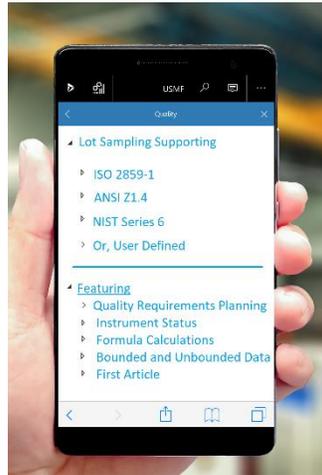## DYNAMICS 365 PARTNER PROFILE: erpsolutions.biz

TQCM provides advanced quality management for manufacturers worldwide. Embedded directly in Microsoft Dynamics 365 for Operations Enterprise, our solution suite facilitates superior reporting and controls with inspection plans to ANSI, NIST, and automated ISO Standards. Capture improved visibility with TQCM's seamless applications to save money, time, and stay in compliance.

WHAT WE OFFER

Process and vendor audits are easily created and managed in TQCM. Schedule recurring audits automatically across your enterprise. With online audits, your workbook comes with you to vendor sites or other facilities worldwide. No more paper to manage. Audits are online and connected to your enterprise. No matter where you are....

Inspections with lot sampling is a powerful feature insuring your product integrity at time of purchase, during production, even after delivery to your customers. Inspections are an integrated feature with TQCM for Dynamics 365. With MRP integration, your inspectors have the right inspection plans at the right time.

Maintain and calibrate instruments with a complete solution in TQCM for Dynamics 365. Calibration and preventative maintenance scheduling ensures your instruments and tools stay in compliance. The calibration module includes automatic work order creations and both internal and vendor calibration scheduling.

NCR's, CAPA's, and Customer complaints integrates to your Dynamics 365 processes and ensures product quality and customer satisfaction. Advanced features include:
- 8D corrective actions
- Task assignments
- Automatic dispositions
- Customer returns
- Escalation
- Multi-company collaboration

WHAT OUR CUSTOMERS ARE SAYING

"We appreciate the seamless integration of TQCM in Dynamics 365. And since it is Dynamics 365 certified, it is supported by our local Microsoft Business Partner, Concert Solutions." – Giacomo Bonora, IS Business Analysis, UmbraGroup

LEARN MORE

For more information visit our website at www.erpsolutions.biz or, email us at info@erpsolutions.biz

Dynamics 365

To accelerate your digital transformation, you need a new type of business application. One that breaks down the silos between CRM and ERP, that's powered by data and intelligence, and helps capture new business opportunities. That's Microsoft Dynamics 365.

KEY SOLUTIONS

SALES
Empower sellers with insights to personalize relationships, predict customer needs, and increase sales.

SERVICE
Exceed customer expectations across self and assisted support with empowered agents that deliver personalized experiences.

FINANCE AND OPERATIONS
Modernize your business operations across finance, manufacturing, and supply chain to drive new growth.

TALENT
Attract the right people and seamlessly onboard, engage, and grow your talent.

MARKETING
Unify sales and marketing content, data, and processes with Adobe Marketing Cloud.

START WITH WHAT YOU NEED
Choose from modular applications that are designed for specific processes, roles, and industries – so you can solve a business problem and easily expand to run your entire business in the cloud. Meet the unique needs of your organization with a modern business platform that makes it easy to tailor and extend Dynamics 365 applications – with little to no code development. Quickly build apps, automate workflows, and bring additional data insight into your business with the Microsoft business application platform.

OPTIMIZE PRODUCTIVITY
Enable greater productivity by seamlessly connecting your business process data with Office 365 and LinkedIn data – surfacing it within familiar tools like Outlook, Excel, and Power BI. Streamline business processes – from lead capture to mobile approvals.

INFUSE INTELLIGENCE
Deliver actionable insights powered by artificial intelligence and the Microsoft cloud that proactively guide employees to optimal outcomes and drive business results. Pull rich analytics from your data with Power BI, build sophisticated business apps with PowerApps, create workflow automations with Microsoft Flow, and bring together all the data you need with Common Data Service.

ADAPT TO CHANGE
Easily tailor, extend, connect, and build applications with a modern platform and little to no code development so you can meet your specific business needs. Create apps that work across Windows, iOS, Android, and web using PowerApps.

Learn more: www.microsoft.com/dynamics365

Microsoft