

# Broker Forward™ CRM App



**Manage:** Broker data entry & updated in an automated workflow environment – coordinate with Tuo Marketplace to manage broker self-registration, licensure & appointment processes



**Track:** Communications, quality/training, licensing/ appointment, complex agency hierarchies, commissions, metrics & benchmarks



**Act:** Make analytics actionable! Build outreach lists for automated communication, **put a complete view of the broker at the fingertips of your service team**, easily report on & analyze broker data



**Integrate:** with your core broker management & commissions systems to extend capabilities for tracking & managing communications & critical interactions (uses standard CRM integration web services)



**Customize:** Easily customize & extend to meet unique needs of your organization – use our dashboards & forms or design your own, drag & drop modification

