CITIZENSERVICES
BUILT ON MICROSOFT CLOUD TECHNOLOGY

TODAY'S DEMANDS.

This is how your citizens live, and it's how they expect everything to work:

E-GOVERNMENT

With instantaneous communication, one-click sharing, and mobile access to information, citizens demand digital age services.

RESPONSIVE GOVERNMENT

With next-day shipping and live-streamed everything, citizens today expect services to be nothing less than fast and efficient.

INTELLIGENT GOVERNMENT

The Internet of Things (IoT) is now a part of everyday objects, from wearable devices to utilities, and the smart device era is underway.

PROACTIVE GOVERNMENT

Behind the scenes, machine learning and advanced algorithms are helping people every day, from simple SPAM filters to cybersecurity.

MODERN SOLUTIONS.

AvePoint Citizen Services modernizes government today, while better planning for tomorrow.

E-GOVERNMENT

Replace traditional call centers laden with manual processes with automation and digital integration. Institute a unified information system where anyone from anywhere can log an issue with pertinent information and photos. Integrate with your custom and third-party systems to access data and improve your service request process.

RESPONSIVE GOVERNMENT

Accelerate service delivery with automatic case routing to the right response teams – based on location and up-to-the-minute status availability. Empower your field staff with instant access to information, resources, and assistance wherever they are.

INTELLIGENT GOVERNMENT

Better serve your constituents by strategically utilizing IoT- a suite of embedded sensors and wirelessly connected devices. Real-time device triggers automatically direct needed personnel and resources exactly where and when they are needed.

PROACTIVE GOVERNMENT

Proactively solve problems for your constituents, before they even occur. By integrating IoT connected devices with machine learning, governments can analyze, adapt, and make predictions about future events from data coming from those connections.

BUILT ON:

Microsoft Azure. Power BI. Cortana Intelligence Suite. Cortana Personal Assistant. Windows 10.

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Microsoft Partner
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Gold Cloud Platform
Gold Cloud Productivity
Gold Collaboration and Content
Microsoft