

Service: **Agrippa Improvements**

About: **A description of the service delivery and range of functions**

Rev.: January 2019 / Rolf Baardseth / Christian Svendsen

### **Agrippa Improvements**

The software service for registering, automated handling, and reporting nonconformances. The service allows for the extensive use of barcodes for goods and their related transport.

Functions can be selected for both organizational interactions and between organizations.

The notification and feedback of nonconformances are automated which restricts the stream of e-mails thus avoiding wasted time.

Agrippa improvements makes use of images and other relevant captured data (such as location, time, description, barcode, temperature and more) by using the smartphone's functionalities. The service provides a good basis for claims and compensation. Procedures and interactions with established vendors can be automated.

### **Agrippa Improvements Core Features**

Some of the features included in the Agrippa Improvements core version:

- Mobile data capture
- Status overview and dashboard
- Issue management
- Checklists and control points
- Task calendar
- Access to procedure descriptions
- Contact register
- Process designer
- Experience-based process templates
- Role and rights management
- Automatic issue assignment
- Excel reporting
- Issue consolidation

## **Agrippa Improvements Core System License Models**

- ***Enterprise***
  - The Enterprise solution supports up to 4 business locations with separate pricing for each additional business location. There is no limit on the number of users. A support agreement with contact details by telephone and e-mail are included.
- ***Medium***
  - The Medium solution supports 1 business operation. There is no limit on the number of users. E-mail support is included.
- ***Entry***
  - The Entry solution supports 1 business operation with a limit of 25 users. E-mail support is included.

## **Agrippa Azure AD Integration / Office-365**

Agrippa develops its services based on Microsoft Technology and operates the solution in Azure Cloud Services. A crucial and important part of its prevalence and benefit is easy management and maintenance of the solution's users. The service can, therefore, be set up using the company's established AD and authentication solutions. For example, you can use the same authentication for Agrippa improvements which is used in your access to Office 365. The start-up cost includes a review and the establishment of the service, which is followed by a fixed monthly fee for maintenance and updates which must be current.

## **Agrippa Connect**

Improvement and nonconformance solutions often integrate with other established solutions and business information flows. There may be an employee, item and customer information, or verification of a receiving party related to a purchase order. The service includes both batch and API integration methods.

Agrippa Connect is the generic term for services that are set up for integration and data exchange with the company's other systems services. There is a monthly fee for each integration (of a system's service) which covers ongoing maintenance and standby support.

## **Agrippa Professional Scanner**

This is software that enhances the use of a mobile camera for the scanning of GS1-128 barcodes in logistics. This makes the receipt of goods and control processes easier. Various components of the GS1-128 code are presented in relation to the parameters set up for each purchase. Agrippa's solution comes with standard scanner software at no charge. Agrippa Professional Scanner is recommended for users that frequently scan goods and in food distribution companies. The price includes 30 units and additional units can be purchased per month. When the app is used, access to the scanner software is role-managed.

## **Agrippa Improvements additional site**

The fixed service allows two otherwise independent operations in Improvements to interact and exchange cases automatically amongst themselves. Refer to the "Inter-Organisation Exchange" service where multiple operations in a group or corporation can be set up for interaction and the exchanging of cases.



### **Agrippa eMail Management**

The cost covers the establishment and operation of the service which manages the dialogue directly from processing in the nonconformance system to and from relevant e-mail addresses.

This effectively provides processing and communication between the parties involved. At the same time, alerts for specific nonconformances can be copied as ongoing information to whoever is responsible. The solution supports the following email functions:

- The reporting of cases by email. The emails are placed in an incoming queue and can be effectively converted to cases for further processing.
- The recipient of the email that is sent from the case system can reply by email and the content of the incoming email automatically enters the case log.

### **Agrippa Improve GPS**

The cost for delivery of map coordinates and relating events to a specific location. A useful and relevant additional function for the use of the control solution is HSE work for safety and similar practices at larger facilities. It is well suited when the service is used by transport companies and service organizations that are spread over large territories.

### **Agrippa Analytics**

Start-up costs include the required preparatory work with the customer as well as setting up the service to operate so that all relevant data from your company's registrations are continuously imported into a "plug-in" function in Excel. This allows unique flexible reporting to be accessed in all relevant presentations and analysis tools scattered across the organization based on Microsoft technology. The solution makes it very easy to reformat and export the relevant data to other formats and tools.

The monthly fee covers ongoing maintenance and updating relative to Excel's functions, Office-365 and other platform relevant requirements.

### **Agrippa Insight**

A function to extract and graphically view a current KPI that can be distributed by other solutions or posted on information screens in an operation.



### **Agrippa Goods Receipt**

The service's receiving function which receives the purchase order is directly connected to the scanning in of the receipt of goods. It also verifies and registers any nonconformance on the goods, by the line and volume against the order. The module supports the following functions:

- The matrix scanning of labels GS1-128.
- A discrete or continuous scanning mode.
- The handling of nonconformance between the ordered goods and goods received (as labelled on the transport packaging).
- The automatic reporting of goods is not available on purchasing.
- The automatic registration of nonconformance when quantities deviate on a pallet
- Functionality to print new labels.
- A notification on the receipt of goods which does not comply with the best-before-date requirements.
- The scanning of SSCC against ASN.
- Support for the ZEBRA hand terminal with a laser or imager (as a supplement to a mobile camera)

A feature that requires integration to business systems. It readily integrates with MS Dynamics Ax. The service includes the use of up to 30 units with the Agrippa Professional Scanner.

### **Agrippa Transport.**

This service makes a link to the tracking number and matches relevant deadlines and conditions for each transport assignment. The service can be linked to the agreements and conditions that the company follows for both inbound and outbound transportation. Thus, nonconformance, trends and repetitive disputes will be traced in a very effective way for dialogue to curtail claims, compensation or in regard to agreement changes.

### **Agrippa Claims.**

This service links the cost to the various measures and subcategories to those where a nonconformance has been registered. The nonconformances are gathered together by the vendor, customer, or shipping agent. The Claims module performs compensation calculations based on customer-specific rule sets. There is advanced support for exception handling in the calculation models. The module produces drafts of claims both in PDF and as electronic messages.

### **Agrippa Inter-organisational Exchange.**

Through this, you set up and maintain interaction between multiple departments and Improvements users in concert or in groups across companies. A current service for trading companies between a central inventory/distribution and a shop or wholesaler with a number of distribution warehouses. Everyone can see and manage each other's cases and cases can be managed between connected operations in the organization.

### **Agrippa TempControl.**

This functions by connecting data to Agrippa's TempControl monitoring. The service is contingent on Agrippa's temperature sensors being linked to the solution which continuously provides data. The price for this service is for the functionality that is added to the Improvement service. Agrippa TempControl can be delivered as an independent service regardless of improvements.



### **Agrippa Improve Support Agreement**

The service includes access to a dedicated system consultant by telephone for ongoing support.

Included in the Enterprise delivery agreement, is an additional option for the delivery of the Medium and Entry modules.

The Agrippa Improvement delivery will be implemented by a dedicated project manager who will serve as the client's system/support contact. The service covers offsite assistance to perform configuration and system administration.